

## **Queueing Theory**

- An arrival requests, a server to process/serve them, and a queue for arrivals that arrive while the server is busy
- Examples ....
- Usually, defined as A/B/c/K
  - A is the interarrival time distribution
  - \* B is the service time distribution
  - \* c is the number of servers
  - \* K is the system capacity (queue + being served)

## **Queueing Theory**

- □ For A and B, we usually use
  - ${\boldsymbol{\ast}}$  M for exponential distribution
  - D for deterministic distribution
  - \* G for General distribution (GI)
- □ When the system capacity is infinite, we use A/B/c
- □ The simplest queue is M/M/1
- Examples ...

## **Queueing Theory**

- $\square \, \lambda$  is the arrival rate (arrival per second)
- $\Box$  1/ $\lambda$  is the interarrival time
- If the arrival is Poisson, the interarrival is exponential
- $\hfill \hfill \ \mu$  is the service rate, 1/ $\mu$  is the service time.
- $\square$  The traffic intensity (occupancy) is defined as  $\rho {=} \lambda/\mu$



